



*We are*  
**REGISTERED  
NDIS  
PROVIDER**

**WE ALL DESERVE A QUALITY OF LIFE THAT  
MEETS OUR CORE BELIEFS AND NEEDS.**



 [caremode.com.au](http://caremode.com.au)

 1300 967 422

# LOCATIONS WE SERVE

**Care Mode is proudly delivering disability support services across Victoria and New South Wales.**



Melbourne, VIC



Sydney, NSW





# Our Story

The beginning of Care Mode traces back to a vision— a vision to create a world where every individual, irrespective of their abilities or disabilities, can live an empowered, independent life. We recognised the need for a comprehensive service that truly embodied the ethos of the National Disability Insurance Scheme (NDIS), and thus, Care Mode was born.

Founded on the cornerstones of compassion, commitment, and care, we embarked on our journey to transform lives. Our goal was simple yet profound: to provide unparalleled support and services to those navigating life with disabilities. We aimed to be more than just an NDIS service provider; we aspired to be partners in our client's journey toward independence and self-fulfilment.



At Care Mode, we recognise and celebrate the uniqueness of each individual. This appreciation of diversity is reflected in our personalised services, tailored to meet each client's specific needs and aspirations. We believe in empowering our clients to exercise control over their lives, make informed choices about their care, and achieve their goals at their own pace.

Inspiring stories of transformation, resilience, and triumph have marked our journey. We are proud to have been a part of these journeys and look forward to continuing to empower lives. With every life we touch, we reaffirm our belief that everyone deserves a life of dignity, independence, and joy.

# Our Commitment

At Care Mode, we're committed to providing exemplary services tailored to your unique needs and aspirations. Our prime objective is prioritising physical and social wellness and fostering autonomy and independence in pursuing your life goals.

## Your Preferences

We take pride in our broad spectrum of services and support, designed to enable you to exercise choice and control. With us, you're always at the helm of your journey.

## Your Support Team

Inclusivity and diversity underpin our ethos. Our team of support workers hail from varied backgrounds and are fluent in over 30 languages, making it easy for you to choose who accompanies you on your NDIS journey.

## Your Schedule

Your ideas, your choices, your schedule. We believe in giving you total discretion in determining how, who, and when our services are delivered. We're here for you round-the-clock because, at Care Mode, we believe in the power of teamwork.





# WHO WE ARE

## MISSION

Our objective is to provide top-tier, accessible services to individuals with disabilities, empowering them to lead lives that align with their aspirations and choices. We staunchly advocate that everyone deserves the opportunity to engage fully in their communities, contribute meaningfully to the world around them, and be accorded the respect they deserve.



## VISION

Our vision encapsulates our commitment to levelling the playing field for people with disabilities, ensuring they have the same opportunities as everyone else. We aim to be instrumental in creating a society that embraces inclusivity.



## GOALS

Our aspirations are rooted in the pursuit of excellence. We firmly believe that everyone, regardless of their abilities or disabilities, is entitled to a life of dignity and self-sufficiency. By providing our participants with high-quality services, we endeavour to assist them in realising this fundamental right.



# OUR SERVICES

## CORE SUPPORT

- ✓ ACCOMMODATION
- ✓ ACCESS & MAINTAIN EMPLOYMENT / EDUCATION
- ✓ COMMUNITY ACCESS
- ✓ DAILY LIVING
- ✓ DAILY TASKS / SHARED LIVING
- ✓ LIFE STAGE TRANSITIONS
- ✓ TRAVEL / TRANSPORT ASSISTANCE
- ✓ SUPPORT COORDINATION
- ✓ COMMUNITY NURSING

## ALLIED HEALTH

- ✓ POSITIVE BEHAVIOUR SUPPORT
- ✓ OCCUPATIONAL THERAPY
- ✓ PHYSIOTHERAPY
- ✓ PSYCHOLOGY
- ✓ SPEECH PATHOLOGY
- ✓ PSYCHOSOCIAL RECOVERY COACHING





# Accommodations

Care Mode provides a range of supported independent living accommodations for NDIS participants, including group-style houses and self-contained flats. We prioritise the well-being and safety of our participants, offering support with daily personal activities and encouraging active participation in community life. Our tailored short-term accommodation options allow NDIS participants to explore independent living while their caregivers take a much-needed break.

## SIL/ STA/MTA LOCATIONS

-  **MELTON, VIC**
-  **TARNEIT, VIC**
-  **TULLAMARINE, VIC**
-  **CAROLINE SPRING, VIC**



# How we can support you?

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## 1. Lifestyle Skills and Community Participation:

Our day services are tailored to support young people and adults with disabilities in developing essential lifestyle skills. We prioritise choice and independence, ensuring our services complement your existing support networks and enhance your community participation opportunities.



## 2. Supported Independent Living Accommodation:

Care Mode provides various supported independent living options for adults with disabilities. From group-style houses to self-contained flats, we offer a range of comfortable accommodations. With a strong commitment to customer well-being and safeguards, we provide support with daily personal activities and encourage active participation in community life.



## 3. Short-Term Accommodation and Respite:

We understand that individuals and their carers need occasional breaks from daily routines. That's why we offer tailored short-term accommodation (respite) experiences. These experiences allow people with disabilities to explore independent living away from home while allowing caregivers to recharge.





#### 4. NDIS Plan Support:

Care Mode is here to help you understand and implement your NDIS plan. We have developed a free guide that provides step-by-step instructions and practical advice. Additionally, our support coordination service ensures you are connected with the right providers to meet your needs.



#### 5. NDIS Planning Meeting and Review Assistance:

Preparing for your NDIS planning meeting or review can be overwhelming. Our team offers free one-on-one discussions to support you in getting ready. We provide guidance, answer your questions, and help you feel confident advocating for your needs.



#### 6. Life Skills Training:

Our Life Skills program focuses on empowering you to develop essential everyday skills. With personalised goals, we support you in achieving greater independence, confidence, and control. From financial literacy to travel training, meal preparation to personal presentation, our training equips you with practical skills for immediate and future use.



#### 7. Recreation and Social Activities:

Care Mode specialises in providing recreational services that cater to people of all ages and disabilities. Our activities range from fun and adventurous to relaxing, offering group and individual options. Whether it's daily activities, weekend camps, or longer getaways, we ensure you have opportunities to have fun and connect with friends.





# GETTING STARTED WITH NDIS

## CHECK IF YOU ARE ELIGIBLE...

For you to be deemed eligible for NDIS, it's necessary that you have a lasting disability which:



Limits your capability to actively engage in activities, perform tasks or actions without support.



Impacts your potential for social and economic involvement.



Suggests a likely need for support under the provisions of the NDIS.

## YOU MUST ALSO BE:

- ✓ **AN AUSTRALIAN CITIZEN, OR**
- ✓ **IN POSSESSION OF A PERMANENT VISA, OR**
- ✓ **HOLDING A PROTECTED SPECIAL CATEGORY VISA, AND**
- ✓ **BELOW THE AGE OF 65**





# Executive Leadership Team

At Care Mode, our leadership team is more than just a group of professionals. It's a unit that works together, sharing a common passion for helping others and driving our mission to offer top-tier, personalised services to people with disabilities.

Our Executive Leadership Team brings diverse backgrounds and expertise to the table. This fusion of unique perspectives and skill sets enables us to take a well-rounded approach to every challenge and every opportunity. Each team member has been handpicked for their experience, commitment, and passion for championing the cause of individuals with disabilities.

From allied health professionals to experienced management professionals, our team members share an unwavering dedication to our mission and values. Their combined knowledge and passion have positioned Care Mode at the forefront of the disability support sector.

With a commitment to fostering a culture of inclusivity and innovation, our leadership team ensures that Care Mode remains a dynamic, empowering, and responsive organisation. They lead by example, embodying our core values and instilling them in every aspect of our operations.

The Executive Leadership Team's ultimate goal is to make a real difference in the lives of those we serve, facilitating independence, dignity, and opportunity. They drive Care Mode's continuous growth and steadfast dedication to delivering exceptional NDIS services.



# CONTACT US

Get in touch with our friendly support team today!



1300 967 422



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## Our Offices



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